

4.5.7 - Any other information such as - (a) Citizen's Charter, (b) Six monthly reports on the performance against the benchmarks set in the Citizen's Charter

The inputs are submitted to the nodal ministry i.e., Ministry of Earth Sciences and the information is available on MoES website

<https://moes.gov.in/about-us/Citizen-Charter-%26-Commitments>

The Result Framework Document (RFD) are available at this link <https://moes.dashboard.nic.in/>

S.No.	Our Services and Transactions	How we measure performance in this area	Our Service Standard
1	Ocean Information and Advisories	Fishing advisory	Every day by 1700 Hrs except during fishing ban period and high wave/swell warning day
		Ocean State Forecast for General Public, Fishing, Industry and defence/ Security/ Researchers	Every day by 2000 Hrs
		Tsunami Early Warning Bulletins	Possibility of tsunami bulletins within 10 minutes from the time of occurrence of earthquake
		High Wave / Swell Warnings / Alerts	Everyday by 1700 Hrs
2	Implementation of RTI Act , 2005	Disposal of RTI application and appeal	As per RTI Act 2005